



# Caregiver Disaster Line

1-877-882-9111

## Caregiver Disaster Report-In Line

- The Caregiver Disaster Report-in phone line is a toll free number statewide. **The call in number is: 1-877-882-9111.** The line is available to Resource Family Caregivers of children in the jurisdiction of the County of Ventura Dependency system. It is a voicemail message line to receive information in times of a disaster, such as a fire, earthquake or tsunami.
- The purpose is to maintain communication on the child's wellbeing and whereabouts. It is a Federal requirement for States to identify and locate foster children who may be displaced in times of disaster.

## Caregiver Procedure

1. Call the Caregiver Disaster Report-in line, when a county disaster occurs that may impact the child or the area where the child resides or goes to school. The line can take messages from multiple callers at one time.
2. **Listen to a brief message, which will begin with,** "The person at extension 3403 is on the phone..." Following that, there will either be a brief generic message to Caregivers or an incident specific message. You will be prompted to leave a message.
3. Please leave the following information on the voicemail:
  - a. Name of the Resource Family,
  - b. Name of child/ren in care, current location of child,
  - c. Child's health/safety,
  - d. Brief description of Resource Family plan and how Resource Family Caregiver(s) can be reached.

## Children and Family Services Procedure

During a disaster, the CFS Manager, Administrator or Supervisor responsible for assigning disaster response mobilization, will assign a/n employee/s to record, retrieve and log messages.



*Thank You* for Your Care and Commitment!

56-12-343 (05/17)



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